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# Glossary for Confluence Use Cases



Silver  
Marketplace Partner

# Simplify Employee Onboarding

## Challenge :

New Employees often find it challenging and time-consuming to learn company policies and new terminology.

## Solution :

Create a dedicated glossary for onboarding,  
Provide new hires with a centralized space for important terms and definitions  
Include company policy and relevant information all in one space.



# Easy Knowledge-sharing

## Challenge :

Knowledge can be scattered across different Confluence pages, spreadsheets, and other tools. This makes it difficult for your teams to find the information they need.

## Solution :

Build a Centralized hub for knowledge.

Teams can easily Create, Share information and Include rich media content, such as images, documents and videos to encourage and facilitate knowledge sharing.



# Standard Project Terminology

## Challenge :

Teams working on the same project may use different terms or have different definitions for the same terms, resulting in confusion and miscommunication.

## Solution :

Teams can create glossaries for specific projects, including definitions, and other relevant information to ensure using **the same terminology**.

**Eliminate the need to consult team members for clarification** by centralizing project terminology.



# Improve Product Documentation

## Challenge :

Product documentation can be difficult to maintain, especially for products with a range of features, resulting in inaccurate or outdated documentation. Thus, providing the wrong information to customers.

## Solution :

Product and Development teams can **Update details** directly within their glossaries.

Technical writers then have **the necessary information** at their disposal at all times, ensuring **a product documentation that is consistent and up to date.**





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